

Duralast®

STARTING & CHARGING



NATIONWIDE WARRANTY & ROADSIDE ASSISTANCE PROGRAM



*NATIONWIDE WARRANTY**

All Duralast Starting and Charging parts feature industry-leading free replacement warranties.



*TRIP INTERRUPTION COVERAGE***

If you are more than 100 miles from home and the battery, starter or alternator cannot be replaced the same day, we will reimburse up to \$250 in travel expenses for meals and lodging.



*FULL, 5-POINT ROADSIDE ASSISTANCE****

A roadside assistance service provider is available 24/7. You may be reimbursed up to \$150 for:



FUEL
DELIVERY



TIRE
CHANGE



TOWING



JUMP
START



AUTO
LOCKOUT

Duralast
PROPOWER

**COMPLETE LINE OF
OE QUALITY OR
BETTER BATTERIES**



1 YEAR WARRANTY

Duralast
PROPOWER

Reliable power for the cost-conscious customer that wants to get back on the road.



2 YEAR WARRANTY

Duralast
PROPOWER PLUS

Meets or exceeds OE for the customer who wants a ruggedly dependable factory replacement.



3 YEAR WARRANTY

Duralast
PROPOWER ULTRA

Designed to outperform OE with maximum number of plates and grids to deliver the most power during starts and up to 1000 cranking amps for extreme climates or power-hungry applications.



3 YEAR WARRANTY

Duralast
PROPOWER EFB

Enhanced Flooded Battery (EFB) delivers faster recharge for consistent power on vehicles with start/stop technology and more device and power needs. Optimized plate and grid structure prevents corrosion and increases cycle life 1.5 times more than conventional batteries.



3 YEAR WARRANTY

Duralast
PROPOWER AGM

Absorbed Glass Mat (AGM) battery provides starting power, deep cycle capability, and advanced technology for vehicles with accessories that demand greater power. Designed to deliver two times the cycle life of conventional batteries for lasting performance.

Duralast **Duralast GOLD**

**AMPERAGE & TORQUE
OUTPUT THAT MEETS
OR EXCEEDS OE**



ALTERNATORS

Duralast Alternators feature 100% new wear components, and are triple-tested at the component, sub-assembly, and final unit levels to ensure OE or better amperage output. For a 100% new unit, try Duralast Gold Alternators.

LIMITED LIFETIME WARRANTY

STARTERS

Duralast Starters feature 100% new wear components, and are triple-tested at the component, sub-assembly, and final unit levels to ensure OE or better torque output. For a 100% new unit, try Duralast Gold Starters.



LIMITED LIFETIME WARRANTY

DURALAST® PROPOWER™ BATTERY WARRANTY PROGRAM

This warranty lasts from the day you buy the Duralast ProPower battery to the end of the warranty period on your purchase invoice. This warranty expires when you sell or transfer your vehicle. If the battery is found defective during the free replacement period stated on your purchase invoice or in the table below (the "Battery Free Replacement Period"), bring the battery to any Duralast ProPower retailer and you will receive a free replacement battery. During the Battery Free Replacement Period you may be eligible for additional benefits as listed below. If a battery is found defective after the Battery Free Replacement Period, a credit towards the purchase of a new battery shall be made upon its return to any Duralast ProPower retailer. The credit is calculated as follows: (Remaining Warranty Months/Total Warranty Months) x Original Price.

Duralast ProPower Battery Battery Free Replacement Period

Duralast ProPower	One (1) year from original purchase date
Duralast ProPower Plus	Two (2) years from original purchase date
Duralast ProPower Ultra	Three (3) years from original purchase date
Duralast ProPower EFB	Three (3) years from original purchase date
Duralast ProPower AGM	Three (3) years from original purchase date

This warranty excludes failure due to improper installation, other faulty parts, low fluid levels, abuse, and off-road or stationary power unit usage. This warranty does not apply to non-marine batteries used in marine applications.

THIS LIMITED WARRANTY REPRESENTS THE TOTAL LIABILITY OF DURALAST PROPOWER FOR ANY BATTERY. ALL OTHER WARRANTIES IMPLIED BY LAW APPLICABLE TO THE BATTERY SHALL BE LIMITED TO THE WARRANTY PERIOD STATED ON THIS INVOICE. DURALAST PROPOWER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER MANUFACTURER NOR RETAILER SHALL BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, or exclusion or limitation on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

DURALAST® STARTERS & ALTERNATORS BENEFIT PROGRAM

This Duralast Starters & Alternators Benefit Program (the "Program") has been given to you for no additional charge by the automotive repair facility which installed a Duralast starter or alternator in your vehicle. All services provided through the Program are described below:

BENEFIT PERIOD: The Program begins on the date identified on your invoice from the automotive repair facility and continues for 12 months from the date of your invoice ("Starter/Alternator Benefit Period").

WHAT ARE THE BENEFITS?

During the Battery Free Replacement Period or the Starter/Alternator Benefit Period, the following benefits are available for your use if you experience a problem with the Duralast ProPower battery or the Duralast starter or alternator installed in your Eligible Vehicle: (a) Roadside Assistance Reimbursement for Battery Jump-Start, Flat Tire Changing Assistance, Lockout Assistance, Fuel/Fluid Delivery, or Towing; (b) Battery/Starter/Alternator Replacement Labor Reimbursement; and (c) Trip Interruption Reimbursement.

ELIGIBLE VEHICLE

Benefits are made available to the vehicle identified on the invoice (the "Eligible Vehicle") and will be provided to the vehicle owner, spouse and/or dependent children when driving the Eligible Vehicle. Requests for roadside assistance will only be honored for Eligible Vehicles.

ELIGIBLE VEHICLES EXCLUDE

Motorcycles, emergency service vehicles, and vehicles used for postal service, farm, ranch, agriculture, or off-road use (off-road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority).

ADDITIONAL VEHICLES EXCLUDED FROM THE STARTERS & ALTERNATORS PROGRAM

Any vehicle with a manufacturer's gross vehicle weight rating (GVWR) greater than 14,000 lbs. Any vehicle designed for, built for or used in a private recreational or commercial application including but not limited to Class A (or Type A) Motorhomes and Class C (or Type C) Motorhomes. Motorcycles, emergency service vehicles, and vehicles used for hire, towing, construction or postal service.

DURALAST/PROPOWER RETAILER LOCATOR ASSISTANCE

If your battery, starter or alternator fails and you are more than 25 miles from the original Duralast/ProPower retailer and unable to reasonably return your vehicle to that location, call 1-866-679-2374 (toll-free) for assistance locating the nearest Duralast/ProPower retailer. Assistance is available from 8:00 a.m. to 8:00 p.m. Monday through Friday, and Saturday from 8:00 a.m. to 5:30 p.m. (Eastern Time), excluding U.S. holidays.

(A) ROADSIDE ASSISTANCE REIMBURSEMENT

If you are in need of roadside assistance for your Eligible Vehicle during the Battery Free Replacement Period or the Starter/Alternator Benefit Period, call the 24-Hour Roadside Assistance toll-free number 1-866-679-2374.

- **To be eligible for reimbursement you must call 1-866-679-2374 to arrange for roadside assistance service.**
- **The service provider requires use of a credit card to arrange for dispatch.**
- Reimbursement is limited to \$150 per disablement per year per Eligible Vehicle. Upon our receipt of your valid request for reimbursement, you will be reimbursed for any payments made by you for eligible roadside service up to a maximum of \$150.00. The cost of fluids/fuel is not eligible for reimbursement.
- **Service secured through any source or dispatcher is not eligible for reimbursement (excluding service performed for private recreational vehicles and commercial vehicles).**
- **UNDER THE BATTERY PROGRAM, PRIVATE RECREATIONAL VEHICLES AND COMMERCIAL VEHICLES, INCLUDING VEHICLES USED FOR HIRE, TAXI SERVICE, AND CONSTRUCTION, ARE ELIGIBLE ONLY FOR ONE ROADSIDE ASSISTANCE REIMBURSEMENT UP TO \$150 WITHIN THE FIRST 12 MONTHS AFTER PURCHASE AND MUST USE A PROVIDER OF THEIR CHOICE.**
- The Program is intended to cover emergencies and is not intended to be a substitute for proper vehicle maintenance or repair.
- **The driver of the Eligible Vehicle must be with the Eligible Vehicle when the service provider arrives; roadside assistance cannot be provided to an unattended vehicle. If the driver is not with the Eligible Vehicle, you may be charged an associated fee that is not reimbursable under the terms of this Program.**

COVERED SERVICES FOR ROADSIDE ASSISTANCE REIMBURSEMENT

The following roadside assistance services are reimbursable up to \$150 per disablement once per year per Eligible Vehicle:

- Battery Jump-Start - If a battery failure occurs, a battery jump-start will be provided to start the Eligible Vehicle.
- Flat Tire Changing Assistance - If the Eligible Vehicle's spare tire is serviceable, it will be installed to replace the flat tire. If the disabled Eligible Vehicle has no serviceable spare, or if it has two or more flat tires, the vehicle will be towed.
- Lock-Out Assistance - Assistance will be provided in unlocking the Eligible Vehicle in the event the keys are lost or locked inside.
- Fuel, Oil, Fluid and Water Delivery Service - An emergency supply of gasoline (where permitted), oil, fluid and water will be delivered to any Eligible Vehicle in immediate need. The customer must pay for the costs of the actual fluids delivered.
- Towing - When towing is necessary, the disabled Eligible Vehicle will be towed to the nearest qualified repair facility or to the repair facility of your choice.

(B) REPLACEMENT LABOR REIMBURSEMENT

During the Battery Free Replacement Period or the Starter/Alternator Benefit Period, if your original Duralast ProPower battery or Duralast starter or alternator fails and you are more than 25 miles (10 miles in Puerto Rico) from the original installer, you are eligible for reimbursement of the labor cost to install a new Duralast ProPower battery or Duralast starter or alternator up to a maximum limits listed below when you go to another Duralast/ProPower retailer for the replacement battery, starter, or alternator. **Benefit not applicable to recreational or commercial vehicles.**

- Duralast ProPower battery labor reimbursement up to a maximum of \$25.00.
- Duralast starter or alternator labor reimbursement up to a maximum of \$100.00.

(C) TRIP INTERRUPTION REIMBURSEMENT

If your vacation or personal trip is interrupted because of a battery, starter or alternator failure during the Battery Free Replacement Period or the Starter/Alternator Benefit Period and you are more than 100 miles (50 miles in PR) from home, you may qualify for reimbursement up to \$250.00 for eligible meal and lodging expenses. These expenses must be incurred because a replacement starter or alternator was not available at the time of the failure requiring an overnight stay before your Eligible Vehicle could be made ready for your use. **Benefit not applicable to recreational or commercial vehicles.**

BENEFIT REIMBURSEMENT PROCEDURES: To submit a request for reimbursement, you must submit the following information within sixty (60) days of the date roadside assistance was provided or the date the starter or alternator was replaced (the "Service Date"):

1. Your current contact information including phone number and address; who the driver of the vehicle was at time of disablement and their relation to the vehicle owner identified on the invoice; and type of assistance for which you are requesting reimbursement.

2. A legible copy of your original purchase invoice from the Duralast/ProPower retailer showing all of the following:

- Duralast ProPower Battery or Duralast Starter/Alternator Purchase
- Purchase Date
- Customer Name, Home Address, and Phone Number
- Vehicle Year, Make, Model

3. A legible copy of the invoice for the replacement battery, starter or alternator showing all of the following:

- Date of service, Retailer name, address, phone number
- Purchase of a new replacement starter or alternator
- Customer Name, Home Address, and Phone Number
- Vehicle Year, Make, Model

FOR (A) ROADSIDE ASSISTANCE REIMBURSEMENT: Also include a legible copy of your original receipt for roadside assistance showing the name of the person driving the Eligible Vehicle, the date of service, and the vehicle year, make, and model.

FOR (B) REPLACEMENT LABOR REIMBURSEMENT: The replacement starter or alternator invoice (item 3 above) must also show that a Duralast retailer installed a new Duralast starter or alternator and the amount paid for labor to install the starter or alternator. When you return to the original Duralast retailer, you will not be charged labor when the defective starter or alternator is replaced with a new Duralast starter or alternator. **Benefit not applicable to recreational or commercial vehicles.**

FOR (C) TRIP INTERRUPTION REIMBURSEMENT: Also include a legible copy of your original receipts for meals and lodging. **Benefit not applicable to recreational or commercial vehicles.**

Requests for reimbursement must be submitted by email to mechclaims@sonso.com or by fax to 1-877-405-6285 (toll-free) or by postal mail to: Duralast Benefit Administrator, P.O. Box 17599, Golden, CO 80402-6026

Submissions received more than 60 days after the Service Date will not be eligible for reimbursement.



* If a Duralast ProPower battery fails when you are more than 25 miles from the original Duralast ProPower installer, they should call the toll-free number for assistance locating the nearest installer.

** If you are in need of jump start, towing, fuel/fluid delivery, lock-out or flat-tire changing assistance for an Eligible Vehicle during the coverage period, call the 24-Hour Roadside Assistance toll-free number.

*** If your trip is interrupted due to battery, starter, or alternator failure during the coverage period and you are more than 100 miles from home, you may qualify for reimbursement up to \$250.00 for eligible meal and lodging expenses. Expenses must be incurred because a replacement battery, starter, or charger was not available at the time of the failure requiring an overnight stay before the Eligible Vehicle could be repaired.

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This warranty is provided to holder on a complimentary basis. Resale is strictly prohibited. Services are administered by Sonsio Management, Inc. PO Box 17599, Golden, CO 80402. No services are provided by AutoZone. The actual roadside assistance will be performed by independent service providers for whose actions Sonsio, Johnson Controls, Inc. and AutoZone will not be liable.

Submissions received more than 60 days after the Service Date will not be C-DPB-AZ-SA-20200401 - Eligible for reimbursement.

Duralast[®]
PROVEN TOUGH[™]

***EVERY PART,
EVERY TIME***

DURALASTPARTS.COM



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